English 304: Business/ Professional Writing

Section W01, Fall 2014, CRN 201408 MWF, 10:30-11.20 a.m., G18 Colson

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Office: 332 Colson

Office Hours: Wednesday 1:30-3:30 p.m. & by appointment

Phone: 304-293-3107 (Messages Only)

REQUIRED TEXT

Kolin, Philip C. Successful Writing at Work, 10th ed. Wadsworth: Boston, 2013. Print.

Overview:

English 304 is designed to help you become competent and effective professional writers and communicators. Due to the importance of collaboration in most professional settings, the course includes multiple forms of group works, from peer review and in-class teamwork to a final collaborative project.

COURSE GOALS:

- Apply strategies for analyzing professional writing contexts, including audiences, purposes for writing, and organizational cultures
- Compose and design documents, including memos, employment documents, and reports that meet the needs of a diverse audience and accomplish persuasive goals
- Construct and synthesize arguments both collaboratively and individually that demonstrate knowledge of rhetorical principles and that appeal to multi-faceted audiences
- Conduct research and analyze data that can be used to support arguments. Demonstrate proper methods of documentation and the ability to comprehend and evaluate ethical responsibilities and potential dilemmas associated with writing and research.
- Know and apply composition methods and document design strategies for different media including print and electronic forms. Ability to synthesize this knowledge in order to create effective graphics for print, electronic, and presentation formats

304 GRADE BREAKDOWNS: (See eCampus for detail information.)

- 1. Individual Portfolio [50%]
 - Introductory Email
 - The Employment Project
 - The Correspondence Project
 - The Website Analysis Project
 - Final Reflective Memo
- 2. The Proposal and Presentation Project (PPP) [30%]
- 3. General Job (class) Performance [20%]

POLICIES AND PROCEDURES

- Attendance (including policy on lateness and conference attendance) you must attend class. We know that personal situations and required university events may, on a rare occasion, make it impossible for you to be in class. For these reasons you are allowed 3 absences. The fourth absence will compromise your grade as much as one full letter. Students who miss 6 classes will fail the course.
- Cheating/Plagiarism: Integrity is of upmost importance in ENGL 304. Students are expected to be familiar with the section on Academic Honesty in the University Student Code, Policy Bulletin 31, available at: http://studentlife.wvu.edu/studentconductcode.html. If you have any questions, please speak with me.
- **Computers and Cell Phones:** You are welcome to bring laptop computers and other electronic devices that support your educational endeavors into the classroom. If, at any time, these devices become a distraction to me or other members of the class you will be asked to put them away.
- **Students with Disabilities:** If you have a documented learning disability, a serious hearing or vision problem, or any other special need that might affect your performance and participation in class, please be sure to inform me. Also, please be aware of the support services available to you through the Office of Accessibility Services in Suite 250 at 1085 VanVoorhis Rd (beside Applebee's and across from the Mountaineer Station transportation center). The phone number is 304-293-6700, and email is access2@mail.wvu.edu. Access the website at http://accessibilityservices.wvu.edu/.
- **Writing Center:** The WVU Writing Center is a resource that can support you in all aspects of the writing process. It is located in G02 Colson Hall.
- University Counseling Services: The Carruth Center provides resources to help
 manage stress, improve relationships, make healthy lifestyle choices, and face new
 challenges and transitions. The Center is in the newly constructed Health and Education
 Building, 390 Birch Street, located on the Evansdale campus adjacent to the Student
 Recreation Center. Its website is http://well.wvu.edu/ccpps, and its phone number
 (answered 24 hours) is 304-293-4431.

Schedule of Work

(Subject to change according to class needs.)

MONDAY	WEDNESDAY	FRIDAY
Aug 18	Aug 20	Aug 22
Class Activities: Introduction to the course and colleagues	Professional Writing: Audience, Purpose, Message, Style and Tone Reading: SWW Chapter 1(Start Employment Project; Find 3 Job Prospects Reading: SWW (254-260)
(Purchase Textbook)	4-34) Due Today: Introductory email	Due Today:
Aug 25	Aug 27	Aug 29
Class Activities: Resume	Class Activities: Cover Letters	Managing Online Professional Image
Reading: SWW (272-297)	Reading: SWW (298-316)	Reading: SWW (261-272)
Due Today: Details on 3 job prospects	Due Today: Work on resume	Due Today: Work on Cover letter
Sept 01 NO CLASS — Labor Day Holiday	Sept 03 Class Activities: Peer review of Employment Documents (bring 2 copies) Due Today: Employment documents drafts	Sept 05 Conference on Employment Project (Colson 332) (No Class in classroom because of conferences) Due Today:
		Meet by appointment in my office
Sept 08 Start Correspondence Project	Sept 10 Correspondence Genres	Sept 12 Direct/ Indirect approaches
Due Today: EMPLOYMENT DOCUMENTS FINAL FOR	·	Reading: SWW (167-205) Due Today:
NOW	Reading: SWW (132-152) Due Today:	
Sept 15 Peer review of	Sept 17 Conference on	Sept 19
Correspondence Documents	Correspondence Project (332	Progress reports in the work

	Colson)	place;
Due Today:	(No regular class in	Write midterm progress report
Correspondence	classroom)	memo in class
Document drafts (2		
copies)	Due Today:	Due Today:
	Conference in 332 Colson	CORESSPONDNECE
	- Com Cronice in 552 Collon	PROJECT FINAL FOR NOW
		Homework:
Comb 33	Comb 34	
Sept 22	Sept 24	Sept 26
Begin Website Analysis Project	Document design and	Writing for and designing
(WAP Information	websites: Organizing	Websites
Architecture memo assigned)	Information Visually	
	(WAP assigned)	Reading SWW 536-550
Reading:		
SWW Chapter11	Reading: SWW Chapter 11	Due Today:
	(517-535)	WAP Information Memo
	,	
Due Today: : Midterm	Due Today:	
Progress Report Memo	Choose website for analysis	
Sept 29	Oct 01	Oct 03
Basics of Website design	Peer view of WAP	Conference on WAP in 332
basics of Website design	Peer view or WAP	
B . T. I.	B . T. I.	Colson
Due Today	Due Today:	(No regular Class)
eCampus discussion post	Website Analysis Draft (bring	
on Website Design	2 copies)	
Oct 06	Oct 08	Oct 10
		Practical and Ethical Research
Start Proposal and	Characteristics and types of	in the workplace
Presentation Project (PPP).	Proposals	
		Reading: SWW Chapter 8
Choose partners and	Reading: SWW Chapter 13	
brainstorm PPP ideas with		Due Today:
partners		PPP post on eCampus
partitors		Discussion Board
Due Today:		Discussion board
WAP Final for Now		
WAP FINAL FOR NOW		
Ort 12	0+15	Ort 17
Oct 13	Oct 15	Oct 17
	Research Documentation in	Conference on P3 (332
NO CLASS —	the Workplace	Colson)
Mid-Term Break		
	Reading:	Due Today:
	SSW Chapter 8	
		PPP Proposal
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	Due Today:	
	Homework:	
Oct 20	Oct 22	Oct 24
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Class Activities: Summarizing information at Work Reading: SWW Chapter 9 (423-444)	Class Activities: Collaborative Writing and Meeting Reading: SSW Chapter 3	Comparing Proposals and Reports; Features of the formal long Report Reading: SWW Chapter 15
Oct 27 Proposal Writing: Abstract and front matter Due Today: Work on PPP Nov 03 Citation and grammar	Oct 29 Proposal Writing: the body Class Activities: Due Today: Homework: Work on PPP Nov 05 Time to work on PPP with partners in class	Oct 31 Proposal Writing: back matter Class Activities: Due Today: Homework: Work on PPP Nov 07 Time to work on PPP with partners in class
Homework:		
Nov 10 Successful Oral Presentations at Work	Nov 12 Effective PowerPoint Presentation	Nov 14 Time to work on PowerPoint Presentation in Class
Reading: SWW Chapter 16	Reading: article on PowerPoint Presentation (located in the eCampus)	
Nov 17	Nov 19	Nov 20
Time to work on PowerPoint presentation with partners in class	Time to work on PPP rhetorical analysis in class	Time to polish and rehearse presentation in class
Nov 24	Nov 26	Nov 28
NO CLASS – Fall Break	NO CLASS — Fall Break	NO CLASS — Fall Break
Dec 01	Dec 03	Dec 05
Student Presentations	Student Presentations	Student Presentations
Dec 08		Friday:
Course Conclusion		Portfolio pick-up
Due Today: Final Portfolio		